

The UK's Leading CRM Software
For Case Management

Brightoffice | **ClaimsCRM**
Case Management

Finance Claim Processing CRM – Web Based with Introducer, Solicitor, Funder & Customer Logins

BrightOffice | Claims CRM is a complete software solution designed specifically for the financial claims industry which offers superior support, functionality and effectiveness in the management of claims. A complete system with all letters and workflows to allow claim processing from fact find to completion either as a Solicitor or Claims Management Company (CMC).

Market Leading Software

With our software solution, you get access to market leading software which is:

- Web based, fast, flexible, easy to use – for increased staff productivity
- Corporate branded
- Suitable for organisations of all sizes - multi or single site, multi or single user
- Developed in association with finance claim operations
- Group security for users
- Backed up by a trusted supplier with over 20 years experience in CRM software

Functionally rich with continual development of new features including:

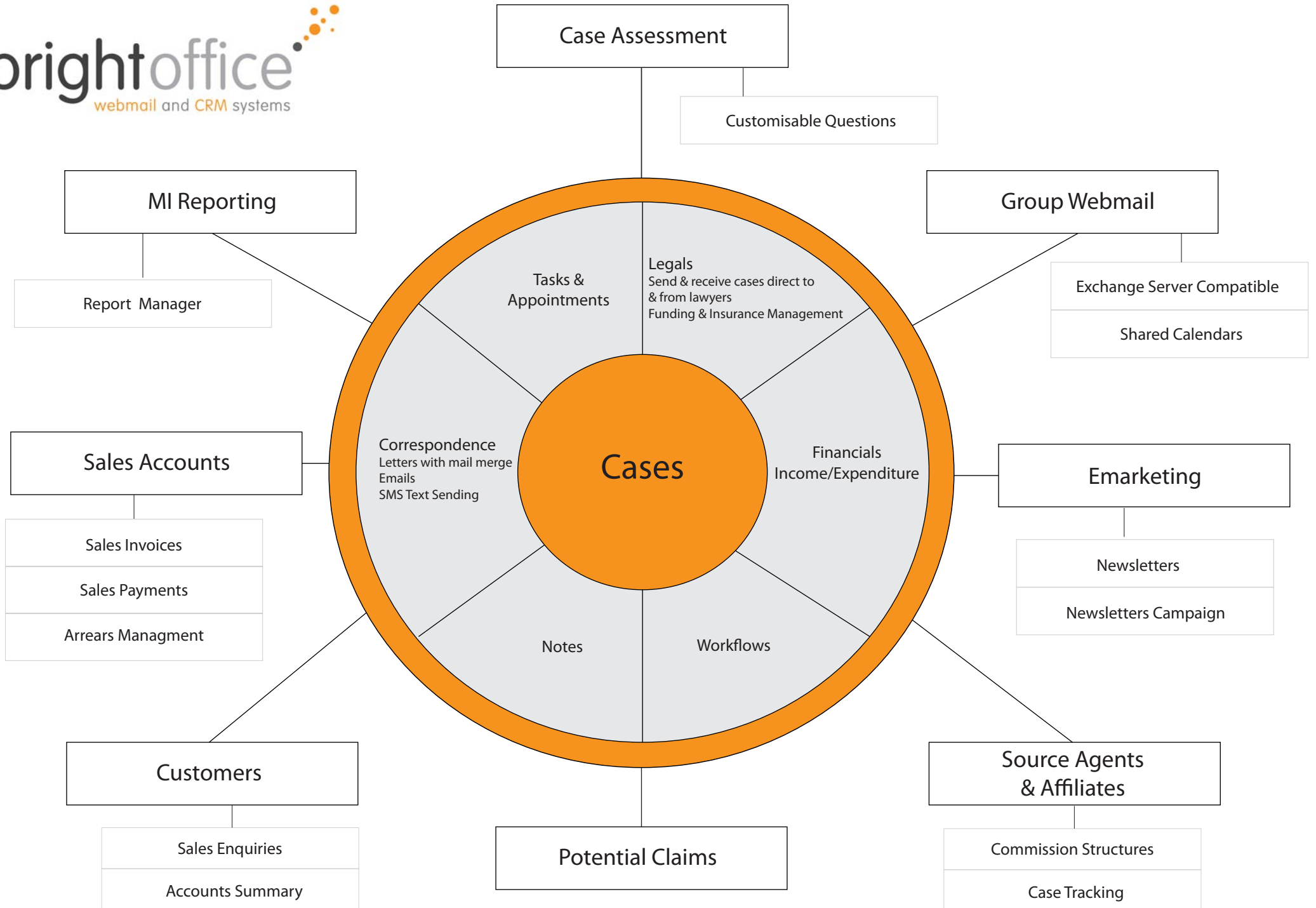
- Customer management database
- Comprehensive calendar and contacts management.
- Workflows for UCA, PPI, Bank & Credit Cards charges. Inc. Dynamic options
- Complete task management that is pro active
- Complete automated letter production facilities
- Direct SMS & VOIP integration
- Complete Integrated Email Marketing module for mass mailing
- External logins for Solicitors & Introducers
- Case Audit Trails
- APR Calculators
- Internal webmail client for centralized communication
- Case Eligibility assessor for PPI & UCA Claims
- Internet XML feed & link from website to CRM & CRM to CRM
- Scanning & document attachment facility
- Introducer & affiliates payment system
- Case profit & loss
- Case time recording for legal billing
- Management information reports covering all areas.

“Many of the UK’s leading claim’s companies rely on BrightOffice software to process their finance claim business.”

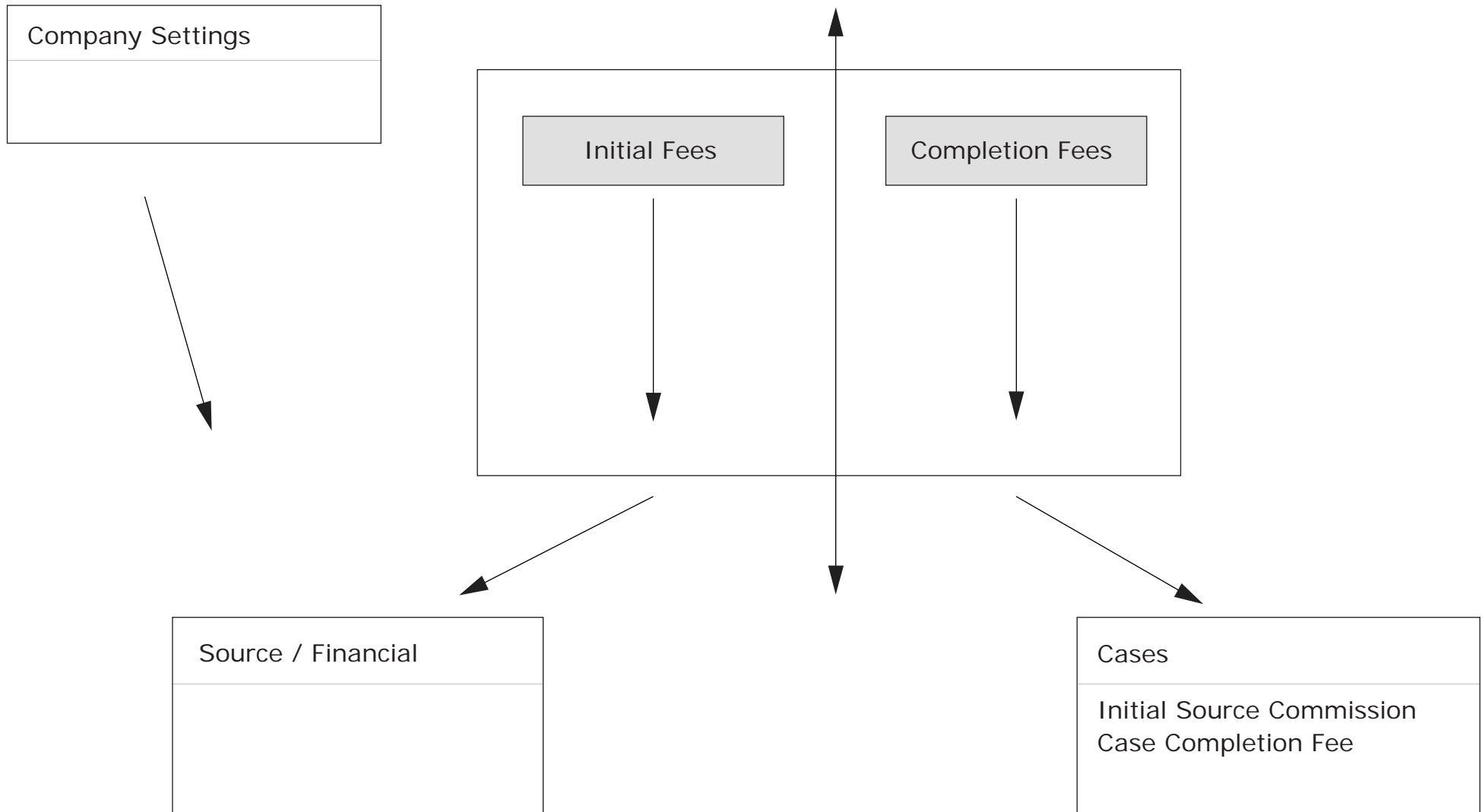
So, whether it’s an off the shelf solution you’re after or something tailored to your business, we’re confident we can help. BrightOffice Claims CRM offers a streamlined process which is customised to your exact requirements, both aesthetically & technically. We have the experience & capability to offer you superior support and flexible services designed around your requirements.

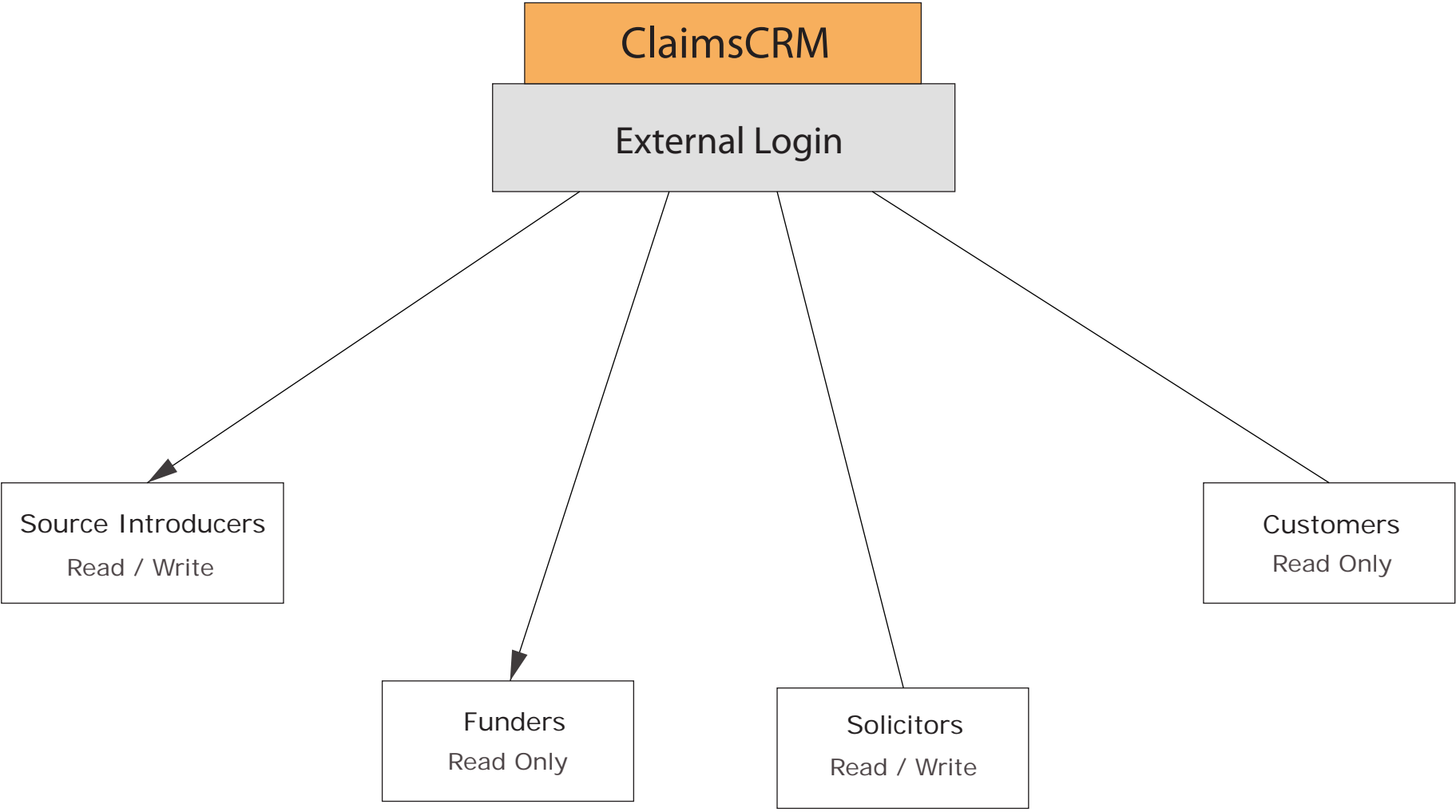
Call us today to see the software for yourself....

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Source Introducer Commission

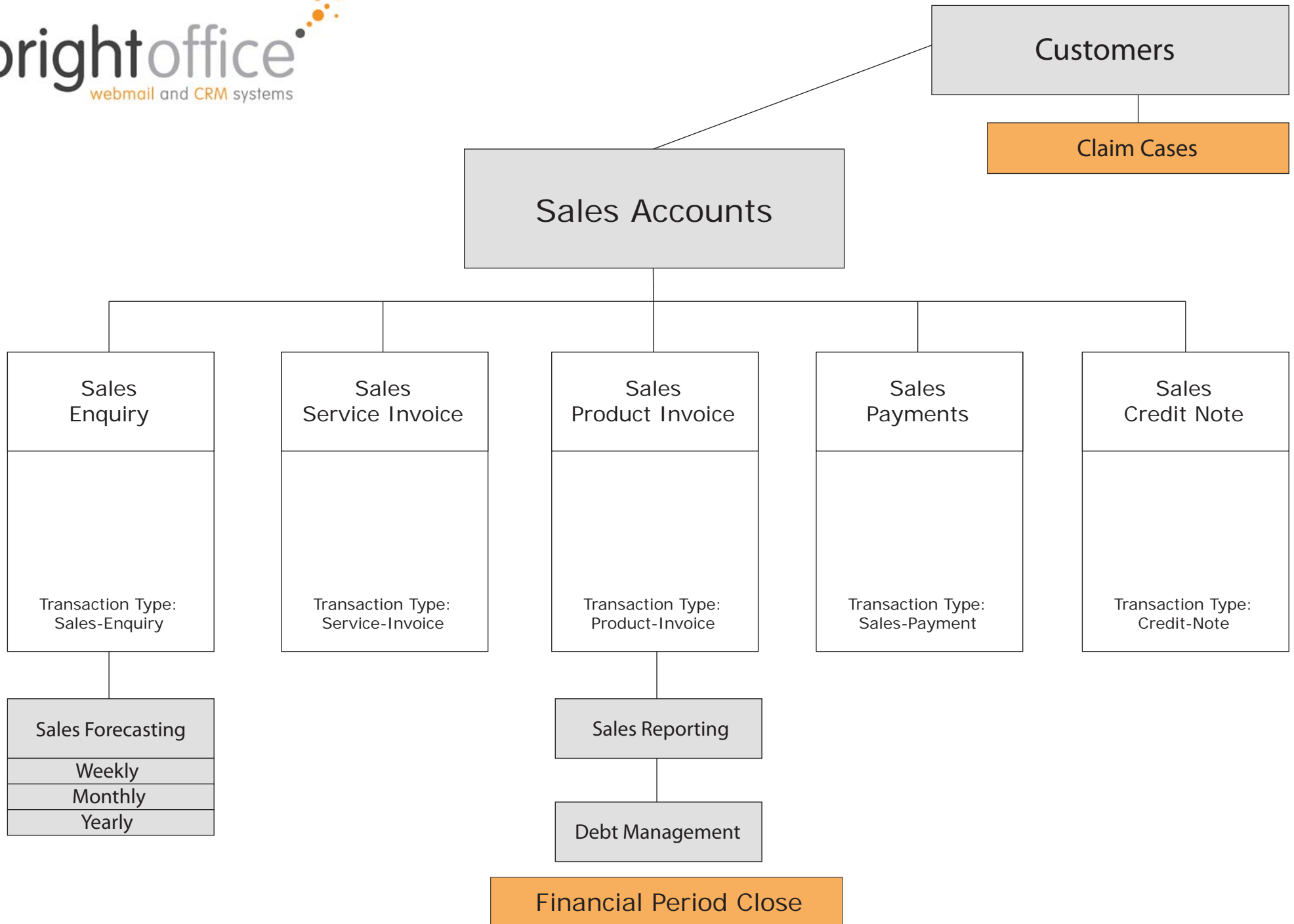


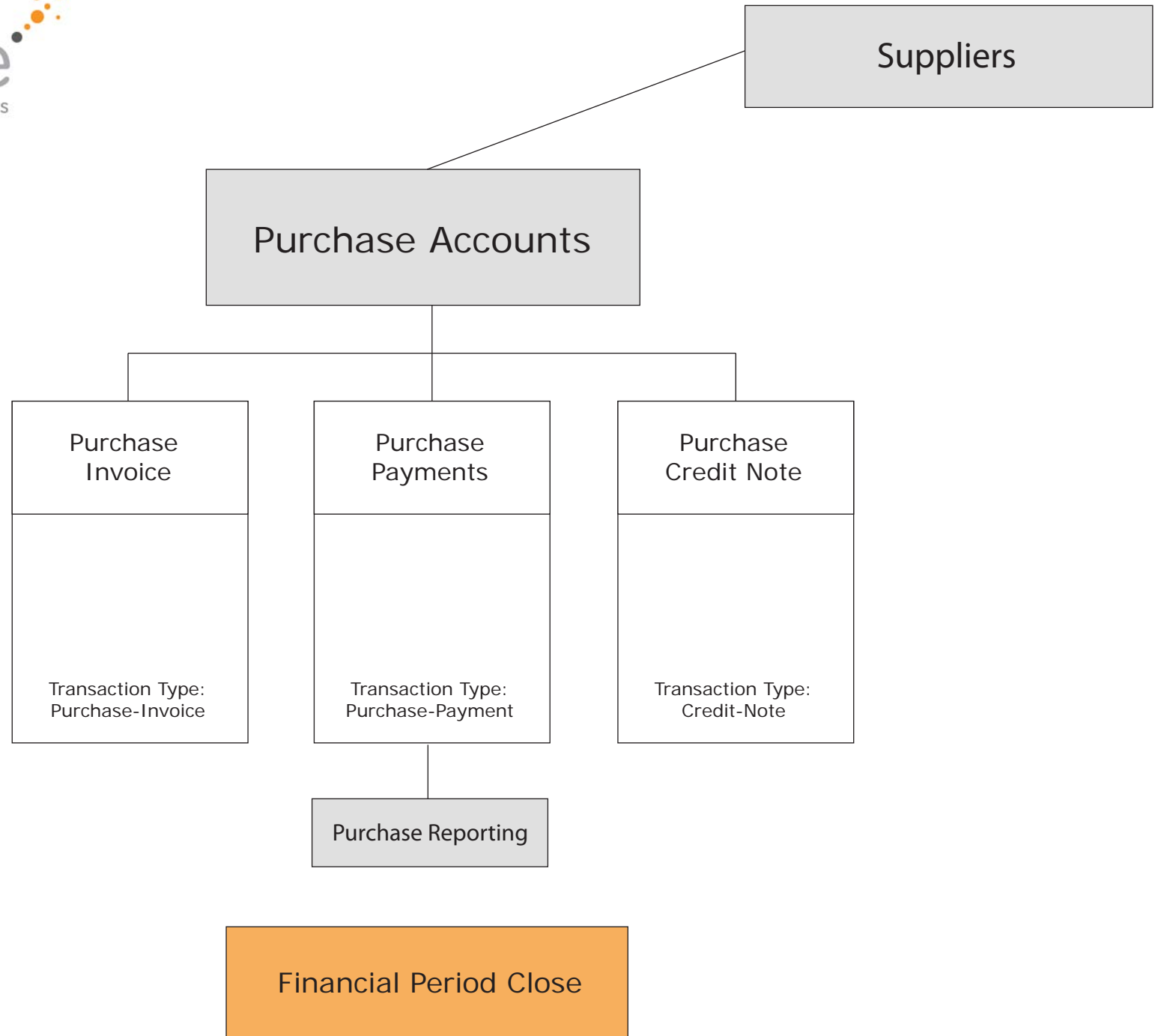


XML Data Receive

From Websites
From Partners, Introducers, Affiliates
From Other BrightOffice Database Users
From Windows Mobile Phones/Devices








Software Development Centre
Microsoft Certified

Integrated Solution Centre for Business

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webmail and CRM systems